

COMMENT ON RMC'S ICT AND WEBSITE

First and foremost we would like to express our sincere gratitude to **OP Mahmood Embong (E Coy, 75 -77)** for his sincere comment regarding RMC's website. We are fully responsible of any matters regarding RMC's ICT.

We would like to mention here, the ICT infrastructure is not being considered at the new complex. Therefore, until now we are still in the process of fixing the ICT infrastructure including the fibre optic cable, network cable, wireless access point, switches, class room/office/IT Lab peripherals and else; using existing limited budget. Until now, the progress is 75%. This is considered the 1st phase of ICT project for RMC's new complex which is scheduled to be completed by mid of May 2014. Then, we will proceed with the 2nd phase of ICT project which to be started by end of May 2014 and to be ended by mid of August 2014. Job to be done in the 2nd phase includes the process of updating the existing application, software and systems. The 3rd phase will commence by end of August 2014 and this will be the enhancement of overall existing hardware and software.

We also would like to clarify on the subject matter as follows:

1. The "<http://www.rmc.edu.my>" is a correct URL for RMC. Since we are just shifting to the new complex (early Mac 2014), power supply at the new complex is unstable that cause power failure happen very frequently. As a result, the internet servers shut down automatically also happen very frequently.
2. For the on line application, currently we don't have this system yet and until now application for admission is done manually (candidate has to print the application form available in the website, fill it up and send it to by hand or postal). By the way, we are in the process of providing this facility.
3. ICT plays a major role in supporting Putera to study. Therefore it is a major component in RMC set up. As mentioned above, we are now in the 1st phase of fixing the ICT facilities at the new complex. Hopefully, by the end of August 2014 RMC's ICT should be in better condition.
4. RMC's website will be reorganised accordingly once all the process is completed.

Hopefully, statements above could satisfy anyone who has doubt on RMC's ICT condition. We will do our best to facilitate Putera with the ICT facility to help them in their study. Putera is always our priority. Thank you.

Yours Sincerely,

LT KOL AZIZAN BIN PONIRAN

Head of RMC's Information Management Centre